



#### JAIPUR ENGINEERING COLLEGE AND RESEARCH CENTRE

Year & Sem –B. Tech I year, Sem.-I

Subject – Communication Skills

Unit – 1st

Presented by – Saroj Parihar

Designation - Assistant Professor

Department - English and Humanities

### VISSION AND MISSION OF INSTITUTE

To become a renowned centre of outcome based learning, and work towards academic, professional, cultural and social enrichment of the lives of individuals and communities.

### MISSION OF INSTITUTE

- **❖**Focus on evaluation of learning outcomes and motivate students to inculcate research aptitude by project based learning.
- **\***Identify, based on informed perception of Indian, regional and global needs, the areas of focus and provide platform to gain knowledge and solutions.
- **\***Offer opportunities for interaction between academia and industry.
- **Develop human potential to its fullest extent so that intellectually capable and imaginatively gifted leaders may emerge.**

#### **COURSE OUTCOMES**

Upon the successful completion of the course, the students will be:

CO-1. Able to express themselves better and use English for communicating in an effective manner both professionally and in real life situations.

CO-2-Able to write formal letters ,reports and proposals ,as well as speak fluently through correct usage of the various parts of speech.

CO-3. Able to get an exposure to the culture, values, ethics and social norms reflected in the prose and poetry of authors from around the world and respond accordingly coupled with their imagination.

### Lecture Plan (12 Week)

S. No.	Unit Name	Topic	Lect ure Requ	Total Lectu res	Propo sed Date	Actual Date/ Taken
		Manina Innestance 1	ired	1		
1.	Communicati	Meaning, Importance and Cycle	1	1		
	on	Media and Types of	1	2		
		Communication				
		Formal Channels	1	3		
		Informal Channels	1	4		
		Barriers to Communication	1	5		
		Overcoming Barriers	1	6		
		Division of Human				
		Communication and Methods to Improve Interpersonal	1	7		
		Communication				
		Qualities of Good Communication	1	8		
		Revision	1	9		

# INTRODUCTION TO SYLL&BUS

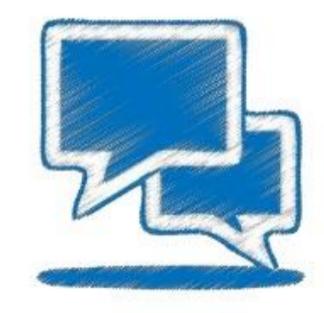
#### **CONTENTS (TO BE COVERED)**

#### **Communication:**

- •Meaning, Importance and Cycle of Communication.
- •Media and Types of Communication.
- •Verbal and Non-Verbal Communication.
- •Barriers to communication.
- •Formal and Informal Channels of Communication (Corporate Communication).
- •Divisions of Human Communication and Methods to improve Interpersonal Communication.
- •Qualities of good communication.

## What is COMMUNICATION?

The process of using messages to generate meaning



(Pearson et al., 2013)

## Communication is a process

- 1) an ongoing activity;
- 2) an exchange or a set of behaviours;
- 3) transactional; and
- 4) might involve personal history that contributes to interpretation of meaning



## COMMUNICATION

Meaning can only be understood if communicators can obtain common meaning for the verbal and non-verbal symbols used.

